Coordinated Entry System 2.0 Design

- **Household experiencing homelessness or housing crisis**
  - Call-in / Walk-in
  - Diversion and Shelter Placement
    - Only offered at Resource Centers and Shelters.
      - Access Point (AP)
        - AP
        - AP

- **Resource Center or Shelter**
  - Access Point (AP)
    - AP
    - AP

- **Community-Based Screening**
  - Offered at many locations (e.g. libraries, DWS offices, social service providers)
  - Direct household based on severity of housing crisis
  - Access Point (AP)
    - AP
    - AP
    - AP

- **Mainstream Systems & Services, 211**
  - Homeless in a few days
  - In Unstable Housing

- **Housing Problem Solving**
  - Offered at specialized community locations (e.g. UCA, Weigand Center, 211, 4th St. Clinic)
  - Access Point (AP)
    - AP
    - AP

- **Housing Solution in Community**

- **Housing & Service Needs Assessment**
  - Standardized assessment of housing & service needs using VI-SPDAT and SPDAT
  - Offered to unsheltered people by Outreach Teams whenever client expresses interest
  - Offered to people in shelter or Resource Center only after a specified period of time to allow self-resolution

- **People with low needs and barriers**
  - Referred back to problem-solving

- **People with high needs and barriers**
  - Prioritized for TH, RRR, PSH

- **Prioritization and Matching to Housing Program**
  - Households with high needs matched to available housing
  - Two separate processes: (1) families and (2) single adults
  - Youth and veterans participate in either process depending on household type (with or without children)
  - But with some specialized information collected to facilitate matching to youth and veteran specific programs

- **Transitional Housing**
  - Housing in Community

- **Rapid Re-housing**

- **Permanent Supportive Housing**