



# RESOURCE CENTER TRANSITION

JANUARY 2019

THE TRANSITION FROM THE OLD MODEL of homeless services delivery to the new model began in 2016, with the legislative appropriation for initial resource center model funding, in-depth shelter bed needs analysis and statewide implementation of diversion for families. The transition process will continue through the opening of the three new resource centers in 2019. The final months of the transition is being guided by a transition team, including issue-specific task groups. See below for a breakdown of the transition team and timeline.

## RESOURCE CENTER TRANSITION STEERING TEAM

Ensure a smooth transition from the downtown shelter to the new resource center model. Provide feedback and oversight on the work of the task groups.

### **Client Transition Task Group**

Reduce the number of people that are sheltered and unsheltered before June 30, 2019. Develop the plan to assess individuals experiencing homelessness and transition them from the downtown shelter or an unsheltered situation to the resource centers or another housing situation. Ensure individuals experiencing homelessness understand the transition plan.

### **Public Safety Task Group**

Create and implement a security and safety plan for downtown shelter clients transitioning to new resource centers. Make recommendations for the safety and security in and around the resource centers, including recommendations on the role of law enforcement. Outline a strategy for discharge planning from the county jail.

### **Funders Task Group**

Establish and execute memoranda of understanding, contracts and budgets between Shelter the Homeless and the three resource center operators. Define success metrics for the resource centers and how this contributes to the overall homeless system.

### **Infrastructure and Technology Task Group**

Ensure the safe space shuts down in a timely manner and the street is returned to a functioning city street. Develop a technology and infrastructure transition plan. Identify ongoing usage of the coordinated services card for check into homeless services and resource centers.

### **Communication Task Group**

Ensure stakeholders impacted by the transition and the general public are aware of the transition plan.

## Transition Team Members

*Serving on the steering team or one or more task groups*

- Catholic Community Services
- City of South Salt Lake
- Community advocates
- Department of Workforce Services
- Department of Public Safety
- Division of Facilities, Construction and Management
- Downtown Alliance
- Fourth Street Clinic
- Housing Authority of the County of Salt Lake
- The Inn Between
- Lantern House
- Pioneer Park Coalition
- The Road Home
- Salt Lake County
- Salt Lake County Jail
- Salt Lake City
- Salt Lake City Police Department
- Shelter The Homeless
- Unified Police Department
- Utah Community Action
- Veterans Administration
- Volunteers of America

## TIMELINE

Point-in-Time Count – Jan. 24-26, 2019	
Mobile medical clinic delivered – February 2019	
Security contract and food services contracts – Spring-Summer 2019	
Service providers hire staff – Spring-Summer 2019	
Women’s Resource Center and Combined Men’s and Women’s Resource Center – Salt Lake City	Men’s Resource Center – South Salt Lake
Construction complete – May 2019	Construction complete – Late Summer 2019
Furnished and occupancy permit issued – June 2019	Furnished and occupancy permit issued – Late Summer 2019
On-site staff training – June 2019	On-site staff training – Fall 2019
Transition clients from downtown shelter to resource centers – June 2019	Transition clients from downtown shelter to resource center – Fall 2019
Resource centers fully operational – July 2019	Resource center fully operational – Fall 2019
Closure of downtown shelter – Fall 2019	
Removal of Safe Space and restoration of Rio Grande Street – Fall 2019	
Construction of additional permanent supportive housing – 2019-2020	