Services and Resources in New Homeless Resource Centers

BASIC SERVICES
- Three meals a day
- Separate facilities for women, for men and one for both women and men
- Peer support programs
- Increased client storage space
- Mail services
- Transportation assistance
- Restrooms and hygiene
- Capacity limits at each center

CHECK-IN PROCESS
- Coordinated Services Card to provide streamlined access
- Single phone number for resource center access
- After-hours phone line
- Coordinated intake and access across resource centers
- Diversion services

SAFETY
- Consistent rules, expectations and safety standards across resource centers
- Improved check-in safety screening procedures
- Crime prevention through environmental design
- Trained and certified staff
- On-site private security
- No drugs or alcohol on the premises
- Increased public safety funding

HOUSING
- Housing locators
- Increased housing case management
- Housing assessments

EMPLOYMENT & TRAINING
- Computer access, including Google Digital Inclusion program
- Employment counselors
- Job search assistance
- Interview preparation
- Clothing

WELLNESS
- Client service animals allowed
- Mobile medical clinic
- Nurse care manager
- Health and wellness activities
- Behavioral health referrals

COMMUNITY ENGAGEMENT
- Increased program and community engagement space
- Meeting space
- Neighborhood advisory committees
- Volunteer activities
- Increased street outreach

Services that are new or were previously off-site

1-801-990-9999
**Connection to Additional Services**

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◆ Services that may need additional resources to expand or function fully

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**Information and Access**

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