



Services and Resources in New Homeless Resource Centers

BASIC SERVICES

- Three meals a day ◆
- Separate facilities for women, for men and one for both women and men ◆
- Peer support programs ◆
- Increased client storage space ◆
- Mail services
- Transportation assistance
- Restrooms and hygiene
- Capacity limits at each center



CHECK-IN PROCESS

- Coordinated Services Card to provide streamlined access ◆
- Single phone number for resource center access ◆
- After-hours phone line ◆
- Coordinated intake and access across resource centers ◆
- Diversion services

SAFETY

- Consistent rules, expectations and safety standards across resource centers ◆
- Improved check-in safety screening procedures ◆
- Crime prevention through environmental design ◆
- Trained and certified staff
- On-site private security
- No drugs or alcohol on the premises
- Increased public safety funding ◆

HOUSING

- Housing locators ◆
- Increased housing case management ◆
- Housing assessments

EMPLOYMENT & TRAINING

- Computer access, including Google Digital Inclusion program ◆
- Employment counselors
- Job search assistance
- Interview preparation
- Clothing

WELLNESS

- Client service animals allowed
- Mobile medical clinic
- Nurse care manager
- Health and wellness activities
- Behavioral health referrals

COMMUNITY ENGAGEMENT

- Increased program and community engagement space ◆
- Meeting space ◆
- Neighborhood advisory committees ◆
- Volunteer activities
- Increased street outreach

◆ Services that are new or were previously off-site

1-801-990-9999



Connection to Additional Services

BASIC SERVICES

- Expanded transportation options ◆
- Peer support programs ◆

EDUCATION

- GED preparation
- Life skills classes
- Transportation to schooling

SAFETY

- Child care
- Lethality assessment
- Crisis management

LEGAL RIGHTS

- Legal clinic
- Information and referral
- State ID assistance
- Domestic violence/sexual assault advocacy
- Justice Court ◆

WELLNESS

- Nutrition classes
- Behavioral health
- Outreach assessment
- Classes
- Suicide assessment
- Medical respite
- Substance abuse treatment

COMMUNITY ENGAGEMENT

- Volunteer activities

◆ *Services that may need additional resources to expand or function fully*

Information and Access
1-801-990-9999