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## Family Interim Housing Program FAQ

### **What is the family interim housing program?**

The interim family housing program offers a holistic approach with new services to better serve families experiencing homelessness in a non-congregate setting with private rooms.

### **Why is the facility needed?**

Since summer 2022, there has been an influx of families needing emergency shelter in the Greater Salt Lake Area. For the first time in years, the Midvale Family Resource Center has been unable to accommodate all the families seeking emergency interim housing. While a few families have been served through scattered site motel vouchers, the need continues to outpace the available resources. In response, a plan was developed for a family interim housing program to meet the increasing need in the community.

### **Who will the program serve?**

The facility will serve families experiencing homelessness. Program referrals will be made from homeless resource centers and street outreach teams to unhoused families. All participants of the program will be prioritized for placement using Salt Lake County's Coordinated Entry prioritization process, which ensures that all people experiencing a housing crisis have fair and equal access to services and are quickly referred and connected to housing and assistance based on their needs.

### **How many people will the program serve?**

The facility will provide safe, interim housing with support services with capacity for approximately 85 families in private rooms.

### **Why is the proposed program location in South Salt Lake?**

South Salt Lake is a Promise Partnership community. The City department Promise South Salt Lake is a robust support network designed to support youth and families. The program targeting families in crisis is an appropriate fit for a city that has opened its heart to ensure children experiencing homelessness and in need of support have an additional safe place to live and attend school.

### **Who will run the program?**

The Road Home will operate the facility and provide onsite 24/7 staff, building operations, and housing case management. Shelter the Homeless owns the facility and will manage security services and the upkeep of the property.

### **What types of services are available at the facility?**

The program offers several services including housing case management, employment support, food assistance, transportation, medical care, and supportive services to ensure children are attending school.

### **How will people be admitted to the facility?**

Program referrals will be made from the Midvale Family Resource Center and street outreach teams to unsheltered families. All participants of the facility will be prioritized for placement using Salt Lake County's Coordinated Entry prioritization process.

**How long will families stay at the facility?**

Most families will reside in the facility for 90 days or less until suitable housing can be obtained. The focus is to support families so their time experiencing homelessness is rare, brief and non-recurring in our community.

**How is the program different from other homeless facilities?**

The facility provides interim housing and services specifically for families with one or more adults and minor children. At the facility, families reside in private rooms.

**Where will the program be located?**

The facility will be located in the former Motel 6 at 315 West and 3300 South.

**What type of approval is required for the facility to open?**

The facility must be approved through a formal public process with the South Salt Lake community, Planning Commission and City Council.

**When will the program open?**

The facility will open upon receiving city approval and once the limited remodel is completed. It is hoped the facility will be ready in time for cold weather in late 2023.

**Who is supporting the program?**

The interim family housing program has been endorsed as a top priority by the Salt Lake Valley Coalition to End Homelessness and has received funding and support from the State Office of Homeless Services and private donors.

**How is the facility being funded?**

The acquisition of the property, remodel and start-up costs are being funded by the State of Utah and private donors. Ongoing funding to operate the facility will be provided by a mix of government and philanthropic support.

**What type of security will there be at the facility and in the surrounding area?**

Facility operations will include a comprehensive security plan in collaboration with the South Salt Lake Police and Fire departments to ensure the safety of families, staff, and neighbors.

**What is Shelter the Homeless?**

Shelter the Homeless is a nonprofit organization created over 30 years ago to alleviate human suffering and foster economic well-being by holding land and facilities to serve individuals experiencing homelessness.

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**About Shelter the Homeless**

*Shelter the Homeless, Inc. is a 501(c)(3) nonprofit organization dedicated to serving individuals experiencing homelessness and working with partners to develop safe facilities and expand solutions to prevent and end homelessness in Utah.*

**About The Road Home**

*The mission of The Road Home, a 501(c)(3) nonprofit organization, is to help people step out of homelessness and back into our community.*

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